

Additional Information needed plus potential conditions to your Member Solutions request:

- **Please provide the following additional information:**

Email address: _____

Daytime phone number: _____

Name, phone number and relation of nearest relative not living with you: _____

Please fully complete all enclosed documents and return with this disclosure.

Please be advised of the following conditions that may result with your request for assistance through Member Solutions:

- Your account may experience access restrictions (via on-line through SUNNET, ATM & debit card access, etc.) due to the past-due status if loans are past due and not paid current.
- You may continue to receive past-due notices and collection letters, even though you are in a work-out plan, until the account is current.
- Your Over-draft privilege will no longer be in affect.
- Your Member Solutions Advisor will be your contact for new loan requests for a period of time.
- Credit lines and VISA account access may be discontinued.
- The new workout plan must be paid by the due date of the mortgage which is typically on the 1st of the month. Any payment after the 15th will result in late charges and may result in violation of the workout agreement.
- Any accrued late charges and interest will still be due. Full payment may not necessarily be required up front.
- On Home Equity and Equity Line Modifications, there will be estimated recording fees of \$40.00 due at closing/signing of the documents.

For any concerns or questions on the above procedures, please contact your assigned Member Solutions Advisor.

Acknowledged and signed by: _____

Member account number _____